

# Welcome to



*We are providing you with some helpful suggestions to make your theatre experience a pleasant one. Thank you for your patronage. Enjoy the show!*

## *Directions and Parking*

The VETS is located at One Avenue of the Arts, next to The RI State House and Providence Place Mall.

For turn-by-turn navigation visit [www.TheVetsRI.com/Directions-Parking](http://www.TheVetsRI.com/Directions-Parking)

Paid parking is available in The VETS lot located directly in front of the building.

Entrance to the lot is on Park Street.  
Event parking is \$15.

Paid parking is also available in the Providence Place Mall Garage located Stateside of the building next to Nordstrom. The entrance is on Hayes St.  
Parking is \$2 for five hours.

Free parking is available in the State House lots on Smith Street on the opposite side of the building.

## *Ticket Review*

*Per Your Original Order-  
Please make sure:*

- You have received tickets for the correct event, day, and time.
- You have received the correct number of tickets.

If you notice any inconsistencies, please contact the Box Office by phone at (401) 421.ARTS (2787) or email questions to [box\\_office\\_questions@ppacri.org](mailto:box_office_questions@ppacri.org); a representative will be happy to assist you.

The VETS walk-up Box Office is located at the Providence Performing Arts Center, 220 Weybosset St, Providence 02903.

Regular Box Office Hours:  
Mon-Fri 10am-5pm; Sat 10am-2pm.

*Summer Box Office Hours: Mon-Thur  
10am-3pm; Please call the Box Office to  
check dates for which summer hours are  
in effect.*

\*The VETS on-site Box Office is located at One Avenue of the Arts and is only open on show days. Please call ahead, (401) 421.2787, for on-site hours of operations on show days.

## *Theatre Policy*

All sales are final, no refunds.  
Exchanges can only be made within the same event prior to the date and time of your current ticket. Please call 401.421.2787.

For the consideration of our performers and other patrons, anyone arriving after the performance has begun will be seated only at a time designated by the artist and their management.

To ensure the enjoyment of all patrons, children under the age of six (6) are not permitted unless the event is a family show. Please call the Box Office to see which shows are appropriate for younger children. All persons, regardless of age, are required to have a ticket for entry.  
\*\*All children should be seated with an adult. Any person disrupting an event or inhibiting the enjoyment of an event for patrons may be removed from the theatre without refund.

Cameras and recording devices including audio, video and still are strictly prohibited in the theater and may be confiscated if used during a performance.

No outside food or beverages of any kind are allowed in the theatre.

## *Suggested Theatre Courtesy*

The following suggestions are based on comments from our patrons. We hope that you take these into consideration so that everyone may enjoy the show in comfort.

Please turn off all cell phones and pagers. Texting/tweeting is not allowed in the theatre. It is a good idea to inform someone of your exact seat location in the case of an emergency. No announcement can be made.

Please refrain from talking/singing during the performance.

If wearing a hat, please remove it during the performance so that patrons sitting behind you can see.

Please limit heavy perfumes or colognes, others around you may be allergic.

If you must leave your seat during the event, please do so as quietly as possible.

The VETS is committed to providing an enjoyable and safe experience for all its guests. In order to maintain a pleasant atmosphere for all attendees, we politely request all guests exercise courtesy to others around them. Excessive talking, overt intoxication, and disregard for the policies and regulations of the building and artists will lead to ejection from the building without refund.

(Continued from previous page)

Any issues resulting from disruption may be brought to the attention of The VETS staff, and will be handled accordingly by The VETS security and Management.

If any problems should arise and you would like to speak to a VETS representative, please ask your usher and/or Aisle Captain for immediate assistance. The House Manager and a VETS Security representative are available at podiums in the main floor lobby.

The VETS welcomes any other suggestions and/or comments, please email us via our website: [www.TheVetsRI.com](http://www.TheVetsRI.com)

## *Notice Regarding Patron Safety*

Heightened security measures have been implemented at The VETS including a Providence Police detail at all events. Please be advised that all bags may be inspected at the discretion of VETS security and/or the officer on site. Any items confiscated will not be returned.

*Thank you! We look forward to seeing you!*

[www.TheVetsRI.com](http://www.TheVetsRI.com)



Connect with us!  
**/TheVetsRI**

# THE VETS



## IMPORTANT TICKET HOLDER INFORMATION



## PLEASE READ

THE VETS / PPAC BOX OFFICE  
(401) 421.ARTS (2787)  
[WWW.THEVETSRI.COM](http://WWW.THEVETSRI.COM)